



## **Providing Services to People with Disabilities**

### Our Commitment

The Canadian Medical Hall of Fame always strives to provide its services in a way that respects the dignity and independence of people with disabilities. We are also committed to giving people with disabilities the same opportunity to access our services and allow them to benefit from the same services, in the same place and in a similar way as other visitors and guests.

### Communication

We will communicate with people with disabilities in ways that consider their disability. We will train staff and volunteers in how to appropriately interact and communicate with people with various types of disabilities.

### Assistive Devices

We are committed to serving people with disabilities who use assistive devices to obtain, use or benefit from our services. We will ensure that staff and volunteers are trained and familiar with various assistive devices that may be used by our visitors and guests with disabilities while accessing our services.

### Service Animals

The CMHF is committed to welcoming people with disabilities who are accompanied by a service animal to all areas of the CMHF. We will work with our third parties, such as the venues of our induction dinners, to provide people with disabilities the same opportunities as other guests. Staff and volunteers will be properly trained in how to interact with visitors and guests with disabilities accompanied by a service animal.

### Support Persons

The CMHF is committed to welcoming people with disabilities who are accompanied by a support person. Support person(s) will be allowed access to the same services as the person they are accompanying. The fee to attend an induction dinner will be waived for any support person(s) attending to assist a guest with disabilities. Please contact our office to help you register your support person(s).